

Rely on PVS for your Responsible Service of Gaming solution

RSG is something your venue can't afford to get wrong.

To minimise your venue's exposure and long term risk, PVS is pleased to offer an RSG solution. The solution ensures operating compliance in accordance with VCGR guidelines, whilst developing and maintaining superior levels of staff RSG expertise. This is achieved through venue specific training and development programs.

Stakeholder Engagement Programs

Our stakeholder engagement programs ensure that:

- Venues have a comprehensive understanding of Government policies on gambling .
- Venues have an opportunity to work with Government on the review of policies to ensure that the industry's interests are represented.
- Support our venues in building relationships with their Community and Local Government Authority.
- To work closely with Local Government responsible gambling interest groups and to represent venues at Local Government responsible gambling policy development working groups.
- Seek an acknowledgement by Local Government of venue's corporate citizenship, community development activities and the lifestyle and entertainment choices our patrons make.

PVS can provide representation and advocacy at all State and Local Government forums, interest groups, awareness campaigns, research development groups, and Gamblers Help network groups.

RSG Compliance Management Program

Our RSG Compliance Management program will assist your venue with the preparation and maintenance of relative codes of practice, together with the training of new and senior staff. The service will also respond to compliance issues on behalf of your venue, together with the ongoing liaison with the VCGR and Gamblers Help regarding staff info sessions and RSG compliance issues.

RSG compliance management will ensure that your venue's RSG practices:

- Allow recreational gamblers to enjoy our products in a safe gambling environment
- Are compliant with responsible gambling regulations and codes of practice.
- Exceed regulatory requirements (where appropriate)
- Address the needs of "at risk" gamblers and problem gamblers
- Be effective
- Ensure players are well informed
- Help participants and stakeholders feel they are involved in an ethical and valid industry
- Balance support with industry sustainability

RSG Compliance Surveying

PVS also offers RSG Compliance Surveying; a "health check" for your venue to assess and remedy venue RSG compliance issues in accordance with State Government legislation, regulation, the VCGR responsible gambling code of conduct and self exclusion inspection regime.

Expert advice and peace of mind from only \$2000.00 per annum.

It's a simple decision. To minimise your venue's risk and receive cost-effective expertise, contact PVS today.

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